

Points of interest:

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Check out our Web Site! [://www.netaxs.com/~dcstream](http://www.netaxs.com/~dcstream)  
There's a whole bunch of fun stuff there, plus some bonus  
stuff you won't find on the CD!

Stuff to be aware of (MAC):

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If you encounter anomalies while running Stream, please  
make sure that you have reviewed the checklist below  
before calling tech support!  
1) Make sure QuickTime<sup>a</sup> and SoundManager<sup>a</sup> are installed.  
(You can install QuickTime<sup>a</sup> by using the provided installer.  
Install SoundManager<sup>a</sup> by dragging it onto your system  
folder.)  
2) Make sure nothing is running in the background (e.g.,  
Stream will not run if you have Live Picture<sup>a</sup> running in the  
background and your machine only has 8mb).  
3) Remove all extensions from the extensions folder except  
for QuickTime<sup>a</sup> (the Power Plug), SoundManager<sup>a</sup>, and your  
CD-ROM extensions.  
4) Make sure that your monitor is set to a resolution of  
640x480 before running Stream. This will provide better  
re-draws and video performance.  
5) Don't even think about running Stream with  
RAMDOUBLER! (Stream has an 8mb requirement; 4mb  
and RamDoubler won't cut it, so don't even try!)  
6) If you are running AfterDark<sup>a</sup>, turn it off before running  
Stream.

Stuff to be aware of (PC):

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If you encounter anomalies while running Stream, please  
make sure that you have reviewed the checklist below  
before calling tech support!  
1) Make sure all network drivers are unloaded. (Leaving  
network drivers on while running Stream is a big "no-no.")  
2) If you experience trouble with the performance of the  
videos in Stream, make sure that SMARTDRV.EXE is  
loaded \*BEFORE\* MSCDEX.EXE. Also, try loading  
SMARTDRV with the /U option.  
3) If you are running AfterDark<sup>a</sup>, turn it off before running  
Stream.  
4) You will need to RESTART your machine after you  
have installed QuickTime<sup>a</sup>. The computer needs to load  
QuickTime<sup>a</sup> at Windows start-up.  
5) Make sure that your monitor is set to a resolution of  
640x480 before running Stream. This will provide better  
re-draws and video performance.

More stuff to be aware of:

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If your problems still exist after checking the list above,  
call us at tech support.  
The number is 1-(800)-5-STREAM.  
Please have the following information ready for us when

you call:

- ¥ Your platform (MAC or PC)
- ¥ Your processor (e.g., 040, 486, Pentium, etc.)
- ¥ The amount of RAM (MB) your computer has.
- ¥ If on a PC, the brand and model of your sound card.
- ¥ Your monitor's bit depth and resolution.
- ¥ The make and model of your CD-ROM drive.

Editor's Notes:

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Dear Reader,

Stream is more than a magazine. We like to think of it as an experience. And, just like in any real-life experience, you need to examine your surroundings carefully. We've hidden a lot of stuff in Stream! Much of the content in Stream can't be accessed through the menus; you need to find it by accident. Try clicking on prominent graphics or blocks of text. You might be surprised at what happens. Also, the staff here at Stream has put heart and soul into producing what we hope you will consider a quality product. But, we all recognize that there is always room for improvement. Send us your critical analysis (good or bad!), lists of topics you would like to see in future issues, or comments on content in past issues. Write us, e-mail us, or just use the phone. We are always eager to hear your comments. Hey, if we like you enough we might just hire you! (Don't laugh, it's happened!) Anyway, let us know what you think! Oh yeah, we are always looking for people to act as multimedia journalists to conduct interviews, write text, create graphics or animation, or whatever. If you think you're up for the task, fax us your resume (610-832-5959). Thanx, and enjoy!!!!

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